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CITRMS Resource CD

The CITRMS Resource CD includes presentations; tools; dozens of forms, letters, and affidavits; laws; and other important resources:

- **ICFE Identity Theft Special Report** – PowerPoint Show
- **Rutgers University Identity Theft Risk Assessment Quiz** – PowerPoint Show
- **Identity Theft Risk Management Tools**
 - Check Stop Payment Register
 - Requests for Exclusion Direct Mail Marketing Lists
 - Request for Exclusion Telemarketing Lists
 - Account Quick Reference List (Credit Cards/Bank Accounts)
 - Wallet / Purse Inventory List
- **Identity Theft Resolution Tools**
 - Identity Theft Victim Initial Action List
 - Resolution Tool #1 – Victim's Journal of Events
 - Resolution Tool #2 – Victim's Follow-Up Log
 - Resolution Tool #3 – Victim's Call Log
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- **Forms, Letters and Affidavits**
 - Free Annual Credit Report Request Form – FACTA
 - Fraud Reports and Affidavits
 - Deposit Protection Payment Services Affidavit of Check Forgery
 - Deposit Protection Payment Services Affidavit of Fictitious Checking Account Report
 - Federal Trade Commission ID Theft Affidavit (*English & Spanish*)
 - Credit Card Security Features (*Amex, Visa, MasterCard & Discover*)
 - Federal Reserve Board Check Fraud Pamphlet
 - Specialty Consumer Report Requests
 - ChoicePoint Specialty Consumer Report Request Forms
 - Background Check Report Request
 - Comprehensive Loss Underwriting Exchange (CLUE) Report Request
 - Tenant History Report Request
 - First Advantage Safe Rent Specialty Consumer Report Request Forms
 - Consumer Statement Form
 - Reinvestigation Form
 - Request for Consumer Disclosure
 - U. S. Government Forms
 - Comptroller of the Currency Consumer Complaint
 - Dept. of State Lost or Stolen Passport Report Form
 - FCC Wireless Billing, Privacy, or Service Quality Complaint (*English & Spanish*)

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- Federal Trade Commission Identity Theft Affidavit (*English & Spanish*)
- Social Security Earnings Statement Request
- TSA Passenger Identity Verification Form
- U.S. Postal Service Sexually-Oriented Advertising Prohibitory Order Request
- U.S. Postal Service Mail Hold Request Form
- U.S. Postal Service Mail Theft & Vandalism Complaint
- U.S. Postal Service Mail Fraud Report Form

• Data Breach Information

- Congressional Data Breach Research Report
- Federal Trade Commission Guide for Businesses
- Federal Trade Commission Information Compromise Guidance
- Data Breach Cost Study Report

• Federal Laws

- Children's Online Privacy Protection Act / FAQs / How to Comply (*COPPA*)
- Controlling the Assault of Non-Solicited Pornography and Marketing Act (*CAN-SPAM*)
- Driver's Privacy Protection Act
- Fair Credit Billing Act (*FCBA*)
- Fair Credit Reporting Act (*FCRA*)
- Fair & Accurate Credit Transaction Act / Disposal Rule / Red Flags Rule (*FACTA*)
- Fair Debt Collection Practices Act
- Family Educational Rights Privacy Act (*FERPA*)
- Freedom of Information Act / FAQs
- Gramm-Leach-Bliley Act / Pretexting / Safeguards Rule / Privacy Rule (*GLBA*)
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- Internet False Identification Prevention Act
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- Social Security Number Confidentiality Act
- Wireless Telephone Protection Act

• State Laws

- State Identity Crime Laws – 2007

• Identity Theft Statistics

- Federal Trade Commission Identity Theft Survey Report

• Industry Regulations

- PCI / DSS - Payment Card Industry Security Standards